

## Frequently Asked Questions

Q: I don't understand the Persons with Disabilities (PWD) application. Can you help?

A: Yes. Our advocates will help you complete the form and gather the information you need to support your application.

Q: Are there other benefits or programs I'm eligible for?

A: We can explain which other benefits you may be eligible for, such as special diet allowances, and help you to apply for them.

Q: My PWD/PPMB application has been denied, but I think I should qualify. What should I do?

A: We can review your case with you, clarify why it was denied and assist you with your appeal, if there are grounds to do so.

Q: I receive PWD and will be getting an inheritance. Does this mean I'll lose my benefits?

A: Inheritances must be declared to the MSDPR in the month they are received. They are considered exempt income as long as your overall assets stay under \$100,000. If you think you might go over the asset limit or have received money from another source, we can advise you of your options.

Q: I'm interested in applying for CPP-D. How many years do I need to have worked and paid into the CPP program?

A: We can help you determine whether you have made enough CPP contributions to qualify. Please request your "CPP Statement of Contributions" from Service Canada by contacting them over the phone or through your My Service Canada account.

## Contact Us

For information and assistance, please contact us at one of the numbers below.

To meet with an advocate, please call first to make an appointment.

**Local 604-872-1278**

**Toll-Free 1-800-663-1278**

**Fax 604-875-9227**

**[advocacy@disabilityalliancebc.org](mailto:advocacy@disabilityalliancebc.org)**

### Street | Mailing Address

Disability Alliance BC  
1450-605 Robson Street  
Vancouver, BC V6B 5J3  
Tel 604-875-0188  
Fax 604-875-9227

Traditional, Ancestral, and Unceded  
Territories of the Musqueam  
(x<sup>w</sup>məθk<sup>w</sup>əyəm),  
Tsleil-Waututh (Səlilwəta<sup>?</sup>/Selilwitulh)  
and Squamish (Skwxwú7mesh  
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### Program funded by

The Law Foundation of  
British Columbia  
Private donations



February 2023

Social media icons designed by EpicCoders From Flaticon.



we are all  
connected

# Advocacy Access Program

Helping with provincial disability  
benefits, CPP Disability and  
other programs and services

[www.disabilityalliancebc.org](http://www.disabilityalliancebc.org)

#DABC @DisabAllianceBC



Advocacy Access has been a place of support, information and advocacy for people with disabilities since 1989.

Our mission is to help our clients receive the government benefits and services to which they are entitled.

We help people access provincial (PWD/PPMB) and federal (CPP-D) disability benefits, and medical services and supplies available to PWD/PPMB recipients. Our advocates help with applications and appeals related to these benefits.

This brochure describes some of the ways our advocates can assist you.



## BC Disability Benefits

- Applying for the Persons with Disabilities (PWD) or Persons with Persistent and Multiple Barriers to Employment (PPMB) benefits
- Appealing the denial of PWD and PPMB (Reconsideration and Tribunal)
- Applying for and appealing denial of health supplements
- Understanding income assistance rights and responsibilities
- Resolving eligibility issues
- Understanding and benefitting from the Annualized Earnings Exemption

## Canada Pension Plan Disability (CPP-D)

- Applying for CPP-D
- Appealing the denial of CPP-D: Reconsiderations and the Social Security Tribunal (SST)

## Information, Referral and Advice

- We provide information about and referral to other community and government resources
- Our advocates can advise you about general disability-related issues

## Publications

We publish a wide range of free self-help publications and advocates' guides on benefits and programs. They are available from our office or our website.

## Partnerships

We work with our community partners to provide free legal clinics and social workers' assistance with Section 3 of the PWD application form. We also provide workshops and webinars on disability-related services and programs to community agencies, health professionals and individuals.

## Our Team

DABC advocates are experienced with many of the unique challenges people with specific disabilities face in obtaining supports and benefits. Most have lived experience of disability.

### DABC Privacy Policy

DABC values and upholds people's rights to privacy and the protection of their personal information. For a copy of our Privacy Policy, please contact us at 604-875-0188.